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SOS
810 N. Silver St
Silver City, NM 88061

575-958-6131
575-958-6947

Madrid, Bernie

ID: 119 DOB: 3/29/1968
Case Management Note (SOS)

Use Note Creation Time

Clear Time

Set Date/Time

7/14/2023

11:05 AM

on and ask Case Manager to tell him that he loved her.

Case Manager used de-escalation techniques to try to reassure Bernie that no one was intending to harm him and staff was there for him to protect him and keep him safe from others and himself. Case Manager encouraged Bernie to allow Case Manager to take him to the hospital for evaluation or to allow EMT's to transport him. Bernie declined stating "they would hurt him" and he feared police intervention as he has been physically assaulted by police on other occasion during arrests. Bernie continued making incoherent statements about his mother and people harming her. Case Manager continued reassuring Bernie he was safe and CM would protect him and worked with him to accept he needed help from a therapist and possibly inpatient. Bernie told Case Manager he did not want to hurt her, and Case Manager acknowledged she knew she would not be harmed.

Case Manager was able to redirect Bernie into going to HMS for crisis counseling by asking Bernie if he would take a ride with CM to meet her friend who could provide the help he needed.

Follow up: Bernie was transported to HMS for evaluation by Dr. Pat Rowan, PhD., who prepared documents for a treatment hold. Case Manager remained with Bernie for emotional support and he said he felt safe with CS with him. Dr. Rowan and CM reassured Bernie "we" all wanted to help him be safe and police or ambulance staff were there to help also. Bernie did not at any time attempt to leave the area, but did continue his statements of "not wanting to go on and wanting to end this" meaning his life. Bernie was redirected into accepting the idea of help and evaluation. He declined transport to the hospital, but did accept a ambulance transport.

Case Manager validated Bernie's feelings and reassured him he was acting in his best interest to be safe and get the care he needs, and he may return to SOS at any time for shelter. Case Manager debriefed this event with Director Christie Wolford and shelter manager, Karissa.

7 units H2011 CCSS crisis face to face with modifiers, HN, CQ, and U2.

Time spent face to face with patine and/or family and coordination of care: 80 minutes

Session start: 10:20 am

Session end: 11:40 am

Silver Tabor, BMSW, CSW

Electronically signed

By: Christina Wolford, LCSW

On: 7/15/23 11:02 am

Current Risk Factors:

Bernie exhibits the following suicidal or violence risk factors:

*Exhibits Psychotic Symptoms:

Paranoid Ideas are Described

Service Location

Audit Log

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Capture Signature

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